

Avo Communities – activation promotion for residents

Terms and conditions

1 The promoter

Nedbank Limited, registration number 1951/000009/06 (**we, us, our**), runs this promotion. We reserve the right to make it available to certain clients only.

2 Promotion period

The promotion starts on 17 November 2022 and ends on 16 December 2022 (**promotion period**).

3 Who can and cannot participate in the promotion

3.1 A participant (**you, your**) must:

3.1.1 be 18 years or older;

3.1.2 have a valid South African identity document or card;

3.1.3 live in South Africa; and

3.1.4 be a resident of Silvertree estate that uses the Avo Communities app.

3.2 Our employees, including temporary and contract employees and their immediate family members, our associated companies, agents, contractors, and sponsors may not participate in the promotion.

4 The offer

The first 50 participants who meet the qualifying criteria will receive an Avo voucher worth R50.

5 How to qualify

To qualify for the offer you must download and log in to the Avo Communities app during the promotion period.

6 How the offer is given out

If you qualify for the offer, the following applies:

6.1 You will receive the Avo voucher only after we have verified and confirmed your details, including your compliance with these terms and conditions.

6.2 You will receive the voucher via SMS or email on the contact details that Avo Communities have on record for you within 30 business days after the promotion has ended.

6.3 We will not be responsible for any technical failures affecting your participation in the promotion or if your entry has been left out from participation.

6.4 If a dispute arises, our decision will be final and binding on all aspects of the promotion, and we will not discuss the matter further.

6.5 All costs or expenses relating to the offer that have not been mentioned here are excluded.

6.6 We will not be responsible for any delays in your taking up the offer.

6.7 We will not be responsible for any additional conditions that third parties impose.

6.8 We will give the offer directly to you and not to anyone else, and we will not replace it with cash.

6.9 We will not be liable for delays or failure to deliver any part of the offer resulting from acts beyond our reasonable control. We will let you know you as soon as reasonably possible if the offer is affected in this way.

6.10 We reserve the right to replace the offer at any time with another of similar commercial value.

7 General

- 7.1 All information about this promotion, including information that is published on any promotional material, is part of these terms and conditions.
- 7.2 By participating in the promotion, you agree to be bound by these terms and conditions.
- 7.3 These terms and conditions are available on our website (<https://communities.avo.africa/docs/terms/silvertree-residents-terms.pdf>) throughout the promotion period.
- 7.4 We may ask you to consent in writing to endorsing, promoting and advertising any of our services, without payment. If you decline our request, you will still receive the voucher.
- 7.5 By entering and participating in this promotion, you acknowledge that your personal information needed for the promotion will be shared with us and our agents, but only to the extent necessary for this promotion. Your personal information will be used in line with South African consumer and data protection laws.
- 7.6 We may extend, shorten or cancel the promotion immediately and without notifying you if it is permitted by law, if we must do so by law, or for reasons beyond our control. If this happens, you will give up any rights that you may have in terms of this promotion and you will have no recourse against us or our agents, contractors or sponsors as a result of the extension, shortening or cancellation.
- 7.7 We or our directors, employees, agents or suppliers will not be responsible for any direct or indirect loss or damage resulting from your participation in the promotion, or for any accident, injury, harm, costs, or death that you or any other person who participates in the offer sustains at any point during the fulfilment of the offer.

8 More information

For more information about the promotion call Lian on +27 66 426 1697 or send an email to avocommunities@avo.africa.