

AVO COMMUNITIES – WIN A R1000 AVO VOUCHER COMPETITION TERMS AND CONDITIONS

1 The promoter

Nedbank Limited, registration number 1951/000009/06 (**we, us, our**), runs this competition. We reserve the right to make it available to Avo communities.

2 Competition period

The competition starts on 19 October and ends on 31 October 2023 (**competition period**).

3 Who can and cannot participate in the competition

3.1 A participant (**you, your**) must:

- 3.1.1 be 18 years or older;
- 3.1.2 have a South African ID document or card;
- 3.1.3 have registered on the Avo Communities app using email and/or cellphone details.
- 3.1.4 reside in a residential estate that is part of Avo Communities.

3.2 Our employees (including temporary and contract employees), associated companies, agents, contractors, and sponsors may not participate in the competition.

4 How to enter

4.1 To stand a chance to win the prize, you must do the following during the competition period:

- 4.1.1 Purchase groceries only to the value of at least R650 (excluding delivery fees) on Avo Communities.
- 4.1.2 email proof of your successful grocery order to communities@avo.africa and provide your residential estate name, email or mobile used to register on Avo Communities.

5 The prize

Participant(s) stand a chance of winning a R1 000 Avo voucher.

6 Selection of the winners

6.1 The random computer-generated draw to select the winner(s) will take place on 03 November 2023 via Microsoft Teams using www.randomresult.com. and will be recorded.

6.2 If you win, the following applies:

- 6.2.1 You will receive the prize only once we have verified and confirmed your details, including your compliance with these terms and conditions.
- 6.2.2 We will email you on the email address that we have on record for you within 5 business days from the draw.
- 6.2.3 You must choose your nearest Nedbank branch to collect the prize. When you arrive at the branch, we will first verify your details before we hand you the prize.
- 6.2.4 We will try to contact you a maximum of 5 times. If we cannot get hold of you after the fifth try, you will forfeit the prize and we will choose a new winner.
- 6.2.5 You must redeem the voucher within 12 months from date of issue.
- 6.2.6 We will not be responsible for any technical failures affecting your participation in the competition or if your entry has been left out from participation.
- 6.2.7 If a dispute arises, our decision will be final and binding on all aspects of the competition, and we will not discuss the matter further.
- 6.2.8 All costs or expenses relating to the prize that have not been mentioned here are excluded.
- 6.2.9 We will not be responsible for any delays in your taking up the prize.
- 6.2.10 We will not be responsible for any additional conditions that third parties impose.
- 6.2.11 We will give the prize directly to you and not to anyone else, and we will not replace it with cash.
- 6.2.12 We will not be liable for delays or failure to deliver any part of the prize resulting from acts beyond our reasonable control. We will let you know as soon as reasonably possible if your prize is affected in this way.

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6.2.13 We reserve the right to replace the prize at any time with another of similar commercial value.

7 General

- 7.1 All the information about the competition, including information that is published on any competition material, is part of these terms and conditions.
- 7.2 By entering the competition, you agree to be bound by these terms and conditions.
- 7.3 These terms and conditions are available on www.communities.avo.africa throughout the competition period.
- 7.4 If you win, we may ask you to consent in writing to endorsing, promoting and advertising any of our services, without payment. If you decline our request, you will still receive the prize.
- 7.5 By entering the competition, you acknowledge that your personal information needed for this competition will be shared with us and our agents, but only to the extent necessary for the competition. Your personal information will be used in line with South African consumer and data protection laws.
- 7.6 We may extend, shorten or cancel the competition immediately and without notifying you if it is permitted by law, if we must do so by law, or for reasons beyond our control. If this happens, you will give up any rights that you may have in terms of this competition and you will have no recourse against us or our agents, contractors or sponsors as a result of the extension, shortening or cancellation.
- 7.7 We or our directors, employees, agents or suppliers will not be responsible for any direct or indirect loss or damage resulting from your participation in the competition, or for any accident, injury, harm, damages, costs or death that you or any other person who participates in the prize sustains at any point during the fulfilment of the prize.
- 7.8 This competition is in no way sponsored, endorsed or administered by or associated with Facebook and or X

8 More information

For more information about the competition, call us on 0800 555 111 or email us at www.communities.avo.africa